

BNP Paribas Selects TIBCO BPM for Automation of Its Back Office Processes

Leading Retail Bank Creates a Platform to Share Back Office Data

TIBCO BPM+: Learn about TIBCO BPM built on an SOA Foundation

PARIS--(Marketwire - November 13, 2008) - TIBCO Software Inc. (NASDAQ: [TIBX](#)) today announced that the French Retail Banking division of BNP Paribas (FRB), has selected TIBCO's [Business Process Management](#) (BPM) solutions to help automate its back office processes. Automation of the previously manual processes, covering up to 4,000 users, is expected to lead to significant cost savings, improving the quality of its output and providing greater transparency into the performance and governance of its processes.

Pierre Payen de la Garanderie, BNP Paribas, said: "Working with a leading document management system, the new software from TIBCO replaces a paper-based system and is designed to provide the flexibility to route work to our different processing centres." He continued: "It will operate over multiple channels, with inputs from the web, sales offices or internally. In addition, we look forward to enjoying more reliable and automated reporting, with traceable and standardised processing, thanks to the pooling of information from multiple applications and faster management processes."

The system will initially be used by all staff in the after-sales service department, FRB's division that is responsible for back office functions such as payments, account opening or modifying account details. TIBCO products being deployed include the TIBCO iProcess™ Suite, TIBCO [BusinessEvents](#)™ for operational management, TIBCO iProcess™ Analytics for analytical management of processes, and TIBCO [ActiveMatrix BusinessWorks](#)™ for governance.

Fabio Pulidori, senior vice president of EMEA, TIBCO Software, said: "BNP Paribas, one of the European leaders in global banking and financial services, has been a longstanding customer of TIBCO Software for its messaging, integration and business process management software. Its decision to select TIBCO for this project, under strong competition from a leading rival, highlights the strength of our technology and our proven track record in retail banking."

After-sales service department is one of FRB's activities, alongside Retail, Business, Local Networks, French Private Banking and Special Business & Collection.

About TIBCO

TIBCO's technology digitised Wall Street in the '80s with its event-driven "Information Bus" software, which helped make real-time business a strategic differentiator in the '90s. Today, TIBCO's infrastructure software gives customers the ability to constantly innovate by connecting applications and data in a service-oriented architecture, streamlining activities through business process management, and giving people the information and intelligence tools they need to make faster and smarter decisions, what we call The Power of Now®. TIBCO serves more than 3,000 customers around the world with offices in more than 20 countries and an ecosystem of over 200 partners. Learn more at www.tibco.com.

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